

# Competition Entry Form

Submit your completed entry form by **May 1, 2020**.

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The Outstanding CSR of the Year award® is given to an exceptional insurance professional who has distinguished themselves through their commitment and contributions to the industry. The competition is open to any insurance customer service representative or an insurance professional primarily responsible for customer service.

## Award Information

Nominees compete at state level to become one of five finalists. *Individuals who nominate the national winner receive a \$1000 cash award.*

State Winners	Finalists	National Award Winner
National Recognition	\$500 Cash Award	\$2000 Cash Award
Advancement to National Competition	National Recognition	National Recognition
Framed Certificate	Gold and Garnet Pin	Gold and Diamond Pin

## Submission Includes:

- Entry Form
- 2 letters of recommendation from professional references
- 500 to 1000-word essay on the topic of:

***“Given changes in technology, the consolidation of agencies and societal influences, discuss four ways your clients’ expectations have changed in the last 5 years and the two most important changes you expect to see in customer service in the next 5 years?”***

## Candidate Information

*Please print or type*

I am nominating myself

Name: \_\_\_\_\_

Designations (if any): \_\_\_\_\_

Years of Experience: \_\_\_\_\_

Position: \_\_\_\_\_

Agency/Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

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# Competition Entry Form

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## References

1. Name: \_\_\_\_\_  
Agency/Company: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_
2. Name: \_\_\_\_\_  
Agency/Company: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_

## Education/Contributions/Achievement (attach additional documentation, if needed)

- Formal Education: \_\_\_\_\_  
\_\_\_\_\_
- Insurance-Related Education (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_
- Insurance Awards/Honors/Affiliation (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_
- Community Involvement/Awards/Honors (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_
- Significant Contributions to Business/Coworkers (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_

## Essay

Please submit a 500 to 1000- word essay on the following topic:

*“Given changes in technology, the consolidation of agencies and societal influences, discuss four ways your clients’ expectations have changed in the last 5 years and the two most important changes you expect to see in customer service in the next 5 years?”*

**Return this form with completed essay to:**



**IIA of Nebraska**  
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