



# 3-Year Planning Session – July 20, 2021

## NEW IIAN STRATEGIC 3-YEAR GOAL – 2021-2024:

Meet the talent requirements of agencies to attract, train & develop, and prepare the next generation for leadership

#### **3-Year Strategy:**

Collaborate to develop and implement a strategy for talent acquisition and development

- Awareness of IA channel careers
- o Identify and source new talent
- Train (technical, service, sales)

### Task Force Talent Network Success Factors (Objectives):

- Increased awareness of insurance industry careers and the independent agency system by college career administrators and college students Strategies:
  - Continue to develop strategic partnerships with Nebraska colleges and universities
    - Participate in scheduled career center and student activities
    - Promote IIAN resources (ie, Career Plug) and web site (ie, job descriptions, career opportunities)
    - Develop, implement "take a student to work" day
  - Continue targeted digital advertising; benchmark click-through rate (CTR)
- Increased and sustained use of IIAN Career Plug online hiring resource by IIAN members

#### Strategies:

- Develop adoption and conversion rates
- Implement IIAN point-of-contact strategies
  - Link member application and communications to web site; provide contact info for questions
  - Promote during in-person and remote visits by IIAN staff
- Provide incentives/prizes for member agencies to post jobs
- Successfully developed and implemented training programs for prospective and 1<sup>st</sup>- year agency personnel Strategies:
  - Research member needs; review existing/other state Big "I" programs
  - Work with IIAN Professional Development task force to develop program
  - Coordinate program with new IIAN Foundation scholarships
  - Promote to diverse populations and 2<sup>nd</sup> career-seekers