

Independent Insurance Agents of Omaha

January 26, 2017

12:00 – 1:00 PM

Champions Run CC, 13800 Eagle Run Drive, Omaha, NE 68164

Cybersecurity – Mitigate the Risk

Presented by:

Heather Lantz, Infogressive, Inc. and Nick Bock, Five Nines

Program Overview: Cybersecurity risks have become more significant as critical consumer financial and health information is increasingly stored in electronic form. As people become more reliant on electronic communication, and as businesses collect and maintain ever more granular pieces of information on their customers, the opportunity for bad actors to cause difficulties for businesses and the public is exploding. Recent high-profile data breaches have led regulators to work toward strengthening insurer defenses against attacks. This program will review the how insurance companies and providers are strengthening cybersecurity.

Program Outline: Program Begins at 12:00 PM with speaker introduction.

- I. History and statistics (15 minutes)
 - Cybersecurity Threats and Claims
 - Cybersecurity Task Force - Principles for Effective Cybersecurity Insurance Regulatory Guidance
 - i. Data Security Model Law
 - ii. NAIC Roadmap for Cybersecurity Consumer Protections
- II. Mitigating Cybersucurity Risks (10 minutes)
 - Sandbox
 - E-mail security
 - Firewall
 - Vulnerability management
 - Logging and analysis
 - Malware prevention
- III. Cybersecurity Coverage (5 minutes)
- IV. Case Studies (20 minutes)
 - Technology services breach
 - Retailer breach and loss of \$300K
 - Title management loss of \$250K Impact on the Insurance Industry (20 minutes)
- V. Q & A (5 minutes)

Presenters' Bio:

Heather Lantz is the Director of Sales at Infogressive, Inc., a cybersecurity services company focused on reduced risk by creating defense-in-depth networks and implementing best practices. She holds a Bachelors of Business Administration, Business Management & Administration from Peru State College and a Master's Degree in Management with a focus in Human Resources from Bellevue University.

Nick Bock is the CEO of Five Nines Technology Group.